







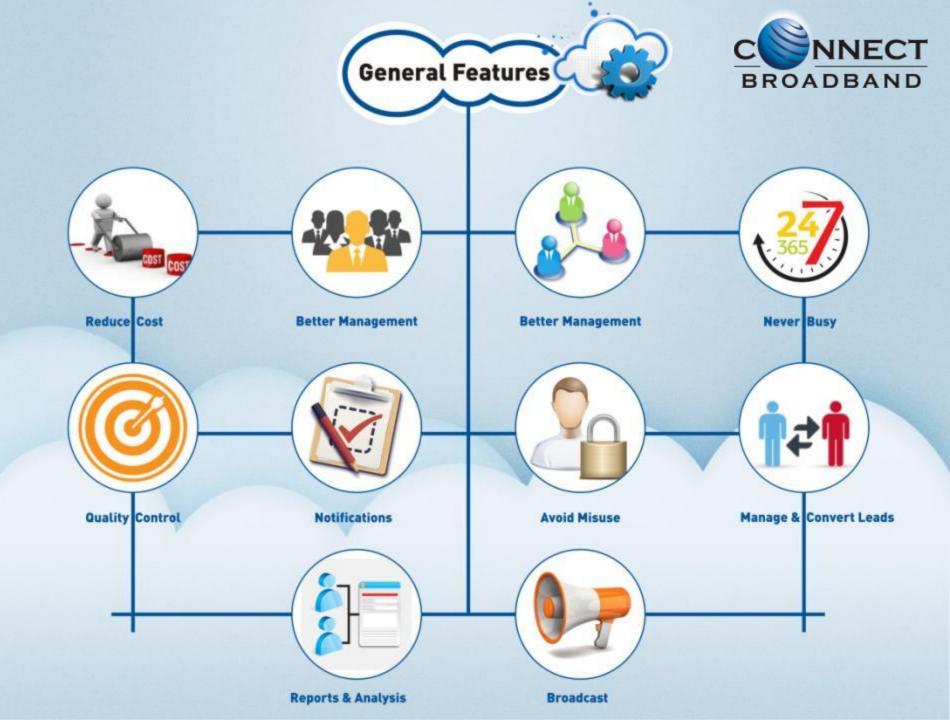
**Client Business Telephony Requirement** 



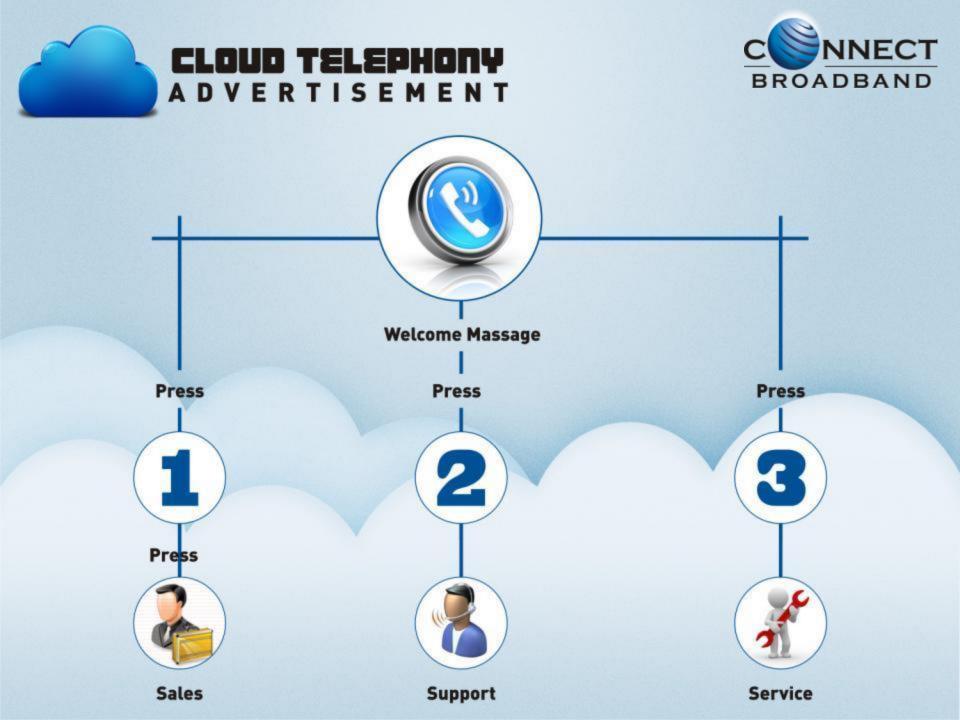


## What's the solution?





CONNECT Cloud Telephony Features	Miss Caller Call Terminates. Notification by Text or Voice SMS.	Virtual Caller Welcome Message Department Selection & Call Forwarding.	BROADBA
	Rs. 1000/-* Rental/Month*	Rs. 1750/Channel Rental/Month*	•
Web Interface	<b></b>		
Call Details + CRM			
SMS Alerts	$\bigcirc$		
Welcome Prompt			**
Call Recording			
IVR & Multiple Departments			**



## **Cloud Telephony- Charging Summary**



## Virtual Caller - IVR

IVR	Cost/Channel	Rental	Setup Charges (OTC)
1	1750	1750	2000
2	1750	3500	2500
3	1750	5250	3000
4	1750	7000	3500
5	1750	8750	4000
6	1500	9000	4500
7	1500	10500	5000
8	1500	12000	5500
9	1500	13500	6000
10	1500	15000	6500

Add On Toll Free (1800 Number )				
with Virtual Caller:	Rental Rs. 750			
Call Rate: Rs. 1.40				

## Miss Caller

Miss Caller				
Rental	Setup Charges (OTC)			
Rs 1000/ Month	Rs 1000			

Add On Toll Free (1800 Number ) with Miss Caller: Rental Rs. 500

1. In case of Miss Caller, 500 Text SMS would be free and after that 30 Paisa/Text SMS will be charged.

2. In case of Virtual Caller, sms can be availed at 30 paisa/sms.

3. Rs. 1000 one time setup would be charged for Miss Caller. Rs 25/Month will be charged to customer for Call forwarding (ONNET).

4. In case of virtual caller Rs. 2000 is charged for single channel and for each additional channel Rs. 500 additional setup will be charged.

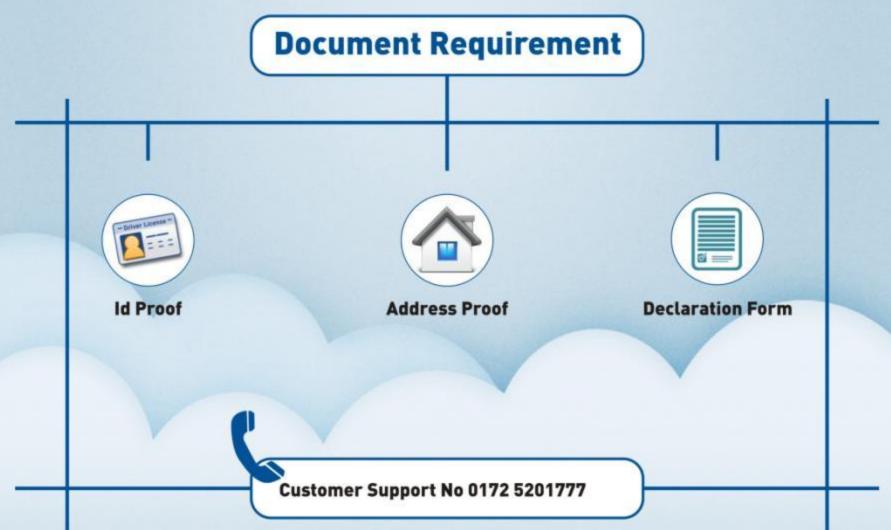
5. In case of virtual caller, landing number or agent number can only be of connect landline or videocon GSM numbers.

6. In case of Virtual Caller, Rs. 25 will be charged for call forwarding.

7. One month of call recording will be provided in case of virtual caller.

8. If customer avails Toll Free with virtual Callers.









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